

CAL> Standard Operating Procedure

Sanitisation of Customer Vehicles

Cleaning of surfaces followed by disinfection is a best practice measure for the prevention of Coronavirus. Studies show common household disinfectants, including soap or a diluted bleach solution can deactivate the coronavirus on surfaces.

Use of Personal Protective Equipment (PPE)

Safety glasses, disposable gloves, face masks optional.

A disinfectant that kill germs and bacteria must be used on all vehicle cab internals when vehicles are booked for servicing at CAL>Isuzu sites to best prevent the spread of viruses. Recommended product, or similar: Pacer Green Rhino Industrial Pine Disinfectant Cleaner. Follow all manufacturer’s instructions for use.

Step	Tasks	Owner	Timing
Process Start – On vehicle drop off or pick up			
1	Clean all in-cab vehicle panel touch points with disinfectant cleaner. Not limited to but must include: Vehicle keys, door & grab handles, steering wheel & all accessory stalks, hand break levers, consoles, sun visors, seat belts, seat adjusters, arm rests. Take caution with cab electronics do not spray directly, use sanitise wipes if required.	Team receipting vehicle	Immediately on vehicle drop off or pick up.
2	Using product from spray bottle with either a paper towel or new clean cloth. Apply product to surface, spread thoroughly with consistency. Paper towels to be disposed of after single use. Cloths for single use only – must be disposed of after use.	Team receipting vehicle	Immediately on vehicle drop off or pick up.
3	When parking vehicles, complete steps 1 and 2 again, in-cab disinfectant cleaning.	Team receipting vehicle	Through vehicle parking process
4	Please use common sense and apply disinfectant to any vehicle part frequently touched by the operator. This is not limited to the cab internals. Any questions speak directly with your reporting supervisor or manager	Team receipting vehicle	Through vehicle process.
Process Complete – Vehicle is ready for collection			